

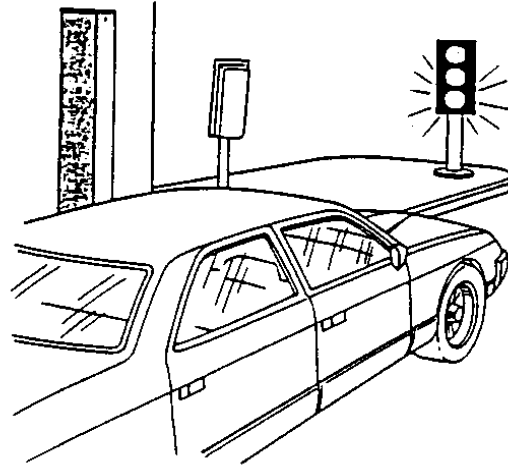


Crescent City Connection Division

TOLL TAG

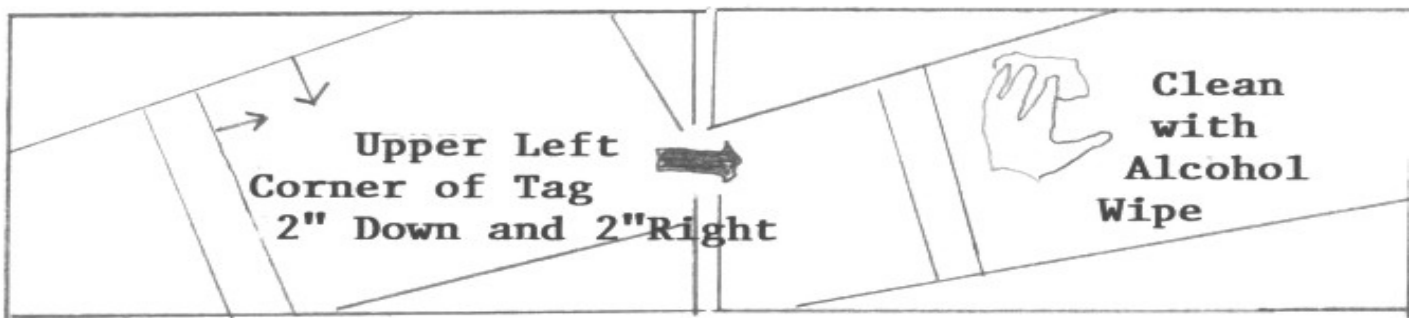
How Does It Work ?

The Toll Tag is placed inside your vehicle on the windshield. As your car nears the toll booth, a tag reader receives your identification. If your Tag is valid, you will receive a green light on the toll lane. The appropriate toll charge will be automatically deducted from your prepaid account.



Instructions for Installing Sticker Toll Tags

1. Clean and dry the inside upper left windshield surface.
2. Remove and discard the protective shield from the back of the Toll Tag.
3. Position the Toll Tag in the windshield. It should be at least two inches from the windshield frame.
Be sure the Toll Tag is right side up.
4. Press the Toll Tag firmly against the glass. Installation is complete.
5. To remove the Toll Tag, pull directly away from the windshield.

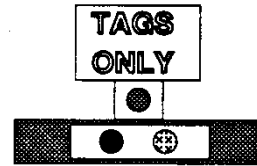


“serving the best”

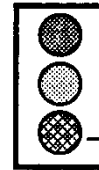
Signal Lights and What They Mean

Toll Tags may be used in ***all*** toll lanes at the Crescent City Connection Toll Plaza.

Additionally, certain lanes are reserved for "Toll Tags Only" use. This is indicated by the "Toll Tags Only" signs above the canopy. Cash patrons may not use these lanes.

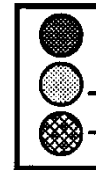


If your account is valid, you will receive a GREEN light when your Tag is identified. Continue through the toll lane. For safety reasons, never exceed 5 mph when passing through the toll lane.



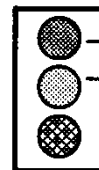
GREEN light means. . .
• Tag is valid, go ahead.

If there is a question concerning your account, you will receive a GREEN light and a YELLOW light that says "CALL TAG STORE." This happens if (a) you prepay with cash or check and your prepaid fees drop below \$7.50 or (b) if you have auto replenish, and there is a question concerning your credit card. Continue through the toll lane, but contact the Tag Office as soon as possible.



YELLOW with a
GREEN light means. . .
• Tag is valid, go ahead but
• contact the Tag store.

If you prepay with cash or check, and have failed to replenish before the prepaid fees have reached \$0, you will receive a YELLOW and a RED light. In this case, you must pay the toll in cash at the toll lane. Contact the Tag Office either in person or by phone within 24 hours.



RED with a
YELLOW light means. . .
• Tag is not valid,
• pay cash for the toll, and
• contact the Tag store.

If you receive only a RED light, your Tag is not being recognized as valid by the Tag Reader. In this case, you must pay the toll in cash at the toll lane. **Please request a receipt from the Toll Collector.** Contact the Tag Office either in person or by phone within 24 hours.



RED light means. . .
• your Tag is not being identified,
• pay cash for the toll, and
• contact the Tag Store.

Failure to obtain a GREEN light in any lane may result in a TOLL VIOLATION and an Administration Fee liability.

Toll Tag Office Phone Number (504) 376- 8190